

PROGRAM OF THE DAY THE 3RD OF NOVEMBER

- 9:30 Registration and coffee
10:00 Welcome and introduction (*Moderator*, Karoline Hellem and Kirstine Skygebjerg, DERA)

Presentation on country specific issues related to DSO tariffs

- 10:15 Finland (Matti Ilonen, EV)
10:35 Iceland (Silja Rán Sigurðardóttir, Orkustofnun National Energy Authority)
10:55 Norway (Velaug Mook, NVE)
11:15 Sweden (Kristina Östman, Ei)
11:35 Denmark (Linda Aaberg, DERA)

11:55 Lunch

European perspective

- 13:00 CEER's work on tariffs (Anne Rudi, NVE)

What does the customer really want?

- 13:30 NRA's survey on what the customers want (Marielle Lahti, Ei)

Prosumers

- 13:50 Prosumer presentation (Kristine Fiksen, Thema Consulting)

Networking break

- 14:10 Coffee break and networking

Supplier centric model

- 14:40 NordREG's Retail Market WG presentation on the supplier centric model across the Nordic countries (Marielle Lahti, Ei)

Comments from the DSOs, customer organization and industry consumer organization

- 15:00 Comments from stakeholders (*10 min each followed by discussion*):
- Jakob Eliasson, Swedish Homeowners' Association
 - Trond Svartsund, Energy Norway
 - Torben Møller Pedersen, Danish Energy Association

Summing up

- 15:45 Close